Old Bridge Cottage The Bridges Ringwood, Hampshire BH24 1EA Jane 07876 230914 / Ellen 07885459572 Tel: 01425 402440

email oldbridgecottage@btinternet.com

Please send deposit to Dr and Mrs Savage at Burley Croft, Coach Hill Lane Burley BH24 4HN

BOOKING FORM

Dates required from Friday 4pmto leaving on Friday 9.45am				
			Teleph	one no. and email
			Mobile	contact no. whilst staying in the house
			Name o	of ALL guests coming with you and their addresses if different from your own
				Name 2
				Address
	Name 3age if under18yr			
	Address			
	Name 4age if under 18yrage			
	Address			
	Name 5age if under 18yr			
	Address			
	N			
	Name 6age if under 18yrage if under 18yr			
	Address			
	Name 7age if under 18yr			
	Addressage if under 18yr			
	Name 8age if under 18yr			
	Addressage if under 16y1			

	Name 9age if under 18yrage if under 18yr
	Address
	••••••
	Name 10age if under18yrsage if under18yrs
	Address
(Please con	ntinue on a separate sheet if necessary.)
I have plea	sure in enclosing my cheque for £ Cheques made payable to:
Dr and Mr	s. Savage
Burley Cro	oft
Coach Hill	Lane
Burley Hai	mpshire
BH24 4HN	-
The remain	nder will be sent 2 months prior to my holiday dates plus a separate deposit for
	nst cleaning for each week or part week booked.
	d and understood the Terms and Conditions and that I am responsible for the
payment of	f any breakages or damage whist staying at the property.
Signed	date

Self-catering Terms and Conditions

- 1. Full names and address of all guests wishing to stay must be listed on the booking form and ages of any children under18 years. At no time must there be more than the named guests staying in the cottage and studio or you will be asked to leave and will forfeit any payment made. Bookings are from Friday to Friday unless short breaks or other specific start dates arranged.
- 2. The owners Nigel and Jane Savage or their agents shall have access to the properties at any reasonable time if they suspect rule 1 has been broken. Access is also needed regularly to check and maintain the swimming pool and hot tub. They also have the right at all times to have access to the outside of the buildings and the surrounding grounds for maintenance.
- 3. We endeavor to have the properties ready for arrival from 4pm. Should you wish to arrive earlier, please contact Jane on 07876 230914 although this may not be possible.
- 4. All bookings must be confirmed with a non-refundable deposit of 20% of the total cost.
- 5. An additional sum of £1000 must be paid for each week booked as a deposit against cleaning. Please forward this as a separate cheque with the balance of payments or by internet banking. Cheques will be held on file and will be destroyed after your visit if the properties are left how they were found. If not, the cheque will be cashed and any cleaning or breakage expenses will be taken from this amount and the balance returned to you by post or internet banking. Any dog mess found in the grounds will be charged for at £10 per mess found.
- 6. The balancing payment for your holiday is due 2 months prior to the start of your holiday. Gas and electricity is included in the tariff.

 Breakages- unfortunately accidents do happen. All guests are asked to report accidents and replace items or pay for any damage before leaving. If after leaving we find any damage that has not been reported and dealt with as above, we will make a charge from the cleaning deposit. All guests have a 'Duty of Care' to all fixtures, fittings and appliances.
- 7. Your holiday booking is a legally binding contract. In the event of cancellation, the

proportion of the total cost retained will be dependent on the date of cancellation as follows:

- i) If the holiday is cancelled more than 28 days before the holiday start date, 50% of the cottage rental will be due
 - ii) Cancellation between 3 days and 28 days, 75% of the cottage rental will be due
- iii) Cancellation within 2 days of the start date, 100% of the cottage rental will be due. We will make every effort to re-let your booking and will only apply the above to un-let periods of the booking. If it is possible to re-let, only the booking deposit will be forfeited. Cancellations should be confirmed in writing.
- 8. We recommend that all guests insure against cancellation with a reputable agency.
- 9. Departure. We ask that all guests vacate the properties by 9.45am on the day of departure. The properties should be clean and tidy as provided.
- 10. Whilst staying at the properties Dr. and Mrs. Savage cannot be held responsible for any damage, loss, theft, accident or illness to any guests or their belongings.
- 11. Once bookings are made, deposits or full payment received, bookings are not transferable to other dates.
- 12. Short breaks. 3 day breaks are bookable Friday Mondays. 4 day breaks are bookable Mondays Fridays. Alternate start days can be arranged on an individual basis.
- 13. Covid Be rigorous in following social distancing when out in public. If you show any signs of having the virus then you must immediately go and get tested by contacting https://www.nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing/get-an-antigen-test-to-check-if-you-have-coronavirus/.

The result must be shown to us. If positive, you will need to leave if any Member of your party can drive you. If that is not possible and you have to self-isolate here, then you will have to pay for all bookings that have to be cancelled as a result.

We will need you to provide, names, telephone numbers and email addresses of everyone in the party, so that we can pass this onto the NHS if it is required. This information will not be used for any other purpose. This must be provided at the point of arrival or before.

Holiday rules are changing all the time and so we will need to follow any guidance issued at the appropriate time.

Remember the best way to stay safe is to regularly wash hands thoroughly.

14. Force Majeure.

The owners will be excused from fulfilling their obligations to provide the holiday home for use in accordance with the above agreement where circumstances amounting to force majeure occur for as long as such circumstances last and affect contractual performance. Force Majeure shall mean unusual and unforeseen events beyond the control of the party seeking to rely on them including but not restricted to war, threat of war, civil strife, natural or nuclear disaster, fires, floods, epidemics, terrorist activity, government action, acts of God, sale of the property, and all other events of a like or similar nature.

The owners shall only rely on Force Majeure after taking all practical steps to remedy the cause of the Force Majeure.

Notice shall be given of the Force Majeure as soon as possible after it arises together with sufficient details thereof and progress reports regularly or where requested.